



Professional Development e-Learning:



Essentials Package for Leasing Brokers

Developed in conjunction with a consortium of Principal Funders, the Essentials Package provides a way to evidence compliance with the Financial Conduct Authority's training and competence regime and the BVRLA Code of Conduct. Modules are tailored to the vehicle leasing sector so that the BVRLA can support your regulated activities. Re-certification is necessary on an annual basis.

Suitable for:

Leasing brokers who want to demonstrate their core competence to all of the Principal Funders who have worked with the BVRLA to develop this package; ALD Automotive, ARVAL, Hitachi, LeasePlan and Lex Autolease. These funders are able to view your learning log in real time, which in turn will support their respective governance programmes.

Content:

10 modules delivering a total of 6 to 8 hours of learning. See the reverse of this leaflet for further details.

Learning objectives:

Modules included in this package will enable you to keep up-to-date with the core knowledge requirements of the industry, allowing you to evidence your competence in your role and your organisation's commitment to the training and development of its workforce.

Package cost:

£59.95+VAT per learner per year (includes a certificate of completion for each module)

“The BVRLA e-learning portal definitely helps demonstrate that we are taking compliance seriously.”

Head of Compliance, Select Car Leasing





Essentials Package Modules:

<p>Anti-Bribery Explores your understanding of bribery risks, and the steps that you need to take to help avoid and prevent bribery and comply with the UK Bribery Act.</p>	<p>Fraud Avoidance Aims to demonstrate what fraud is, and explains the different types of fraud to which you may be exposed and what you can do to prevent it in your Firm.</p>
<p>Anti-Money Laundering Covers the systems and procedures that a Firm should implement to prevent money laundering and terrorist financing, and your role in preventing these financial crimes.</p>	<p>Personal Conflicts of Interest Outlines the types of activities that can create conflict of interests between you and a Firm or its customer. You will learn how these conflicts must be managed to comply with regulations and avoid any appearance of impropriety.</p>
<p>Complaints Handling Helps to inform your approach to receiving and handling Customer complaints. Learn to put customers at the heart of your business: listening to their complaints and dealing with them quickly and fairly.</p>	<p>Safeguarding the Vulnerable Explains your obligations to safeguard vulnerable people, what is meant by the term vulnerable, what sort of customer would be defined as such, and what steps you should take to safeguard them in-line with FCA regulatory requirements.</p>
<p>Consumer Credit Sourcebook Helps you to understand the FCA's Consumer Credit sourcebook (CONC) standards that apply to all firms engaging in credit-related regulated activities such as vehicle leasing and vehicle purchase products.</p>	<p>Treating Customers Fairly Covers the Financial Conduct Authority's (FCA) requirements for TCF and managing Conduct Risk. Since 2006 Treating Customers Fairly (TCF) has been actively promoted within the financial services industry.</p>
<p>Data Protection: GDPR Covers what personal and sensitive data is, and what precautions you need to take to comply with the General Data Protection Regulation (GDPR) and your Firm's own Data Security policy.</p>	<p>Whistleblowing Covers what Whistleblowing is, how to blow the whistle, and how whistle-blowers are protected. Whistle blowers make a valuable contribution to the functioning of a Company and meeting your regulatory obligations.</p>

Developed in partnership with:



1,000+ e-learners currently benefiting from 50 modules across the BVRLA e-Learning Platform

Find out more at bvrla.co.uk

Email training@bvrla.co.uk or call 01494 545719